

ServerSpy Frequently Asked Questions

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1) Will ServerSpy work with Window's NT servers?

No. ServerSpy was designed to work on systems using Novell Netware only.

2) What can ServerSpy do for me?

With ServerSpy you can monitor the performance of several file servers at a time easily. You can also review important statistics such as CPU usage, average CPU usage, CPU peak usage, connections in use, maximum connections ever used, uptime, maximum volumes, and much more. With ServerSpy you can easily determine which file servers are the busiest and least busy allowing you to distribute the workload more effectively and efficiently. You can also see and set server times, send server statistics to the printer/Clipboard, and configure ServerSpy to alert you when a server's CPU average usage has exceeded a specific percentage.

3) How do I prevent the server monitor from updating every n seconds?

Type a "0" in the seconds field or blank it out.

4) How do I determine which time of the day a file server's CPU is the busiest?

- a) From the main screen click the Monitor Button.
- b) Select the Hourly CPU Monitor.
- c) Select the servers you want to monitor.
- d) Click the OK Button.
- e) Let the monitor run for several days, weeks, or months to get accurate results.
- f) To get a hard copy of the results click the Copy Button to copy to the Clipboard then paste to a text editor (such as Notepad) and print.

After determining a file server's busiest hours you can then schedule programs to run at times when the server is not very busy. Doing this will make your programs run more efficiently and also make your file server's very happy!

5) When running a server monitor how do I save the results to a text file?

Click the File Button to create a comma-delimited text file. The file can then be imported into MS Excel easily for viewing and/or data analysis. To automatically create

the file make sure that item "Create Text File" is selected. Each time the screen is refreshed the file will be created.

6) How do I purchase ServerSpy?

When you purchase ServerSpy I email you a special code which you use to register it thus allowing you to use ServerSpy indefinitely (i.e. the 40-day time constraint is removed). At the present time methods of payment include credit card with RegNow (www.regnow.com) and PayPal (www.paypal.com), check, money order, or wire transfer of funds to my bank account. Pricing for ServerSpy is only \$99.95 for a site license. If you want to purchase by check, money order, or wire transfer please email me for details at:

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Note: If you purchase ServerSpy with RegNow you will receive the registration code immediately. If you purchase using PayPal you will receive the registration code within the same day. If you use any other method of payment you will receive the registration code in a few days.