

NetSpy Frequently Asked Questions

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1) What can NetSpy do for me?

With NetSpy you can secretly see what web sites others are accessing from a PC. NetSpy runs invisibly so the user surfing the internet has no idea that big brother is watching them! Parents, use NetSpy to see what web sites your children are visiting and how much time they are spending on the internet. NetSpy will also record every key that a user types - recording passwords and private emails! Another powerful feature of NetSpy is the ability to capture screens - see what applications are being run and what picture files are being viewed! New in version 3.0 is the ability to prevent access to specific web pages. This feature works great for preventing purchases on the web with a credit card, preventing access to pornographic web sites, etc.

2) How do I uninstall NetSpy?

When you installed NetSpy a utility program named NSUTIL.EXE was copied to your Window's System directory. Run this utility program to remove NetSpy from your PC.

3) I've forgotten my password, how do I get back into the NetSpy Configurator?

Run the utility program mentioned in #2 above to reset the password back to PASSWORD.

4) How do I disable NetSpy's splash screen?

Run NetSpy Configurator from Window's Program Menu and select item "Disable splash screen". Click the Apply Changes Button to save your changes. Exit NetSpy Configurator and reboot the PC. The splash screen should not be visible.

5) How do I change the password for the NetSpy Configurator?

Run the NetSpy Configurator, type in a new password, and click the Apply Changes Button to save your changes.

6) I have NetSpy installed on a Window's NT/XP machine and want the log files to be named according to whichever user logs on. How do I accomplish this?

Run the NetSpy Configurator, select the item "Use user name", and click the Apply Changes Button to save your changes. The next time NetSpy is run from the PC the log files will be named according to whoever logs onto the PC. For example, if user JOHN logs on the log files will be named JOHN.TXT, JOHN_KEYS.TXT, JOHN_TIME.TXT.

7) How do I set NetSpy to record a URL (web site address) every second?

By default, after you install NetSpy the time interval is set to 15 seconds. For greater accuracy you may change the time interval to 1 second by running the NetSpy Configurator, click the drop down list "Get URL every n seconds" and selecting "1" from the list. Click the Apply Changes Button to save your changes.

Note: If the "Block sites" feature is enabled (see #8 below) you should probably set seconds to a number greater than 1 to give the program time to search through the blocked site list. You may have to experiment to determine how many seconds to use.

8) How do I setup NetSpy to prevent access to specific web sites?

Run NetSpy Configurator from Window's Program Menu and select "Block Sites". Next, click the browse button to bring up the Block Sites Options Screen. Enter a password for allowing access to blocked sites. If you select "Cover entire web page with password screen" then whenever a blocked site is accessed in a web browser the password screen will cover the entire web page. This is useful if you don't want the web page to be viewed by a user. If you select "Block secure web sites" then whenever the page opened begins with "https" the password screen will appear. This prevents most credit card purchases on the web since these are secured pages that begin with "https". To add web sites click the Add button. TO save your changes click the Apply Changes button.

9) In step #8 above I don't want to allow a user to enter a password. How do I disable this option?

Run NetSpy Configurator from Window's Program Menu and select "Block Sites". Next, click the browse button to bring up the Block Sites Options Screen. Select option "Disable password entry" and click the Apply Changes button to save changes.

10) How can I prevent a user from terminating NetSpy through the Window's Task Manager?

Run NetSpy Configurator from Window's Program Menu and select "Disable task manager".

11) How do I purchase NetSpy?

When you purchase NetSpy I email you a special code which you use to register it thus allowing you to use NetSpy indefinitely (i.e. the 40-day time constraint is removed). At the present time methods of payment include credit card with RegNow (www.regnow.com) and PayPal (www.paypal.com), check, money order, or wire transfer of funds to my bank account. Pricing for NetSpy is only \$19.95 for a single-user license or only \$99.95

for a site license. If you want to purchase by check, money order, or wire transfer please email me for details at:

kusluski@mail.ic.net

The link to purchase NetSpy with a credit card is:

<https://www.regnow.com/softsell/nph-softsell.cgi?item=4459-6>

Note: If you purchase NetSpy with RegNow you will receive the registration code immediately. If you purchase using PayPal you will receive the registration code within the same day. If you use any other method of payment you will receive the registration code in a few days.