

FileSpy Pro Frequently Asked Questions

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FileSpy Pro was featured in the technical publication "Inside Netware".

To read the article please go to <http://ic.net/~kuskuski/fs/fs.htm>

1) I'm having trouble getting the database feature of FileSpy Pro to work properly?
What can I do to fix this?

FileSpy Pro uses Microsoft ActiveX Data Objects (ADO) to connect to the Access database and requires Microsoft Data Access Components (MDAC) 2.7 or greater. If your machine doesn't have this software installed you can get the free download from:

www.microsoft.com/data

After installing MDAC you should re-boot your PC before running FileSpy Pro.

If you are running FileSpy Pro from a Windows 95/98 machine you will also need to install DCOM98.

2) Will FileSpy Pro work with Window's NT servers?

No. FileSpy Pro was designed to work on Novell Netware servers only.

3) I have an ascii text file open on the file server but FileSpy Pro tells me there is no one using the file, Why?

FileSpy Pro will not work with text files. It will, however, work with most binary files with extentions of EXE (Executable), XLS (Excel), COM (Executable), DOC (Word), DWG (AutoCAD Drawing), MDB (Access Database), etc.

4) How come when I scan a particular file I'm getting duplicate user IDs?

Most likely because that user has that file open on more than one machine. Look at the connection number to see if this is the case.

5) Why does the Directory Rights item always show "NA"?

This is because you do not have the necessary network rights to see this information. See your LAN Administrator.

6) How do I set FileSpy Pro so that it will scan files automatically?

Simply select the check box at the bottom of the main screen "Auto Scan". A scan will then be performed every minute.

7) How do I set FileSpy Pro so that scanned file data will be stored to a database?

First make sure that auto scanning is enabled (see #6 above) then select the check box "Store Scan Results" at the bottom of the main screen. Results will be stored in an Access 2000 database named C:\Program Files\FileSpy Pro\filespy.mdb (table name LOG).

8) How do I send a message to all users using a file?

Perform a scan by clicking the Scan Button. Next, click the check box next to the file to select all the users of that file. Finally, click on the file name and click the right mouse button to invoke the popup menu and select "Send message to selected users".

9) How do I start FileSpy Pro with the automatic file scanning feature enabled?

To start FileSpy Pro with file scanning enabled (see #6 above) just pass the switch "-t" as shown in the example below:

```
"C:\Program Files\FileSpy Pro\fspro.exe" -t
```

To start FileSpy Pro with file scanning (see #6 above) and database (see #7 above) enabled just pass the switch "-d" as shown in the example below:

```
"C:\Program Files\FileSpy Pro\fspro.exe" -d
```

Note: While in auto scan mode you won't be able to add, edit or delete a file.

10) How do I disable auto scanning?

Unselect the check box "Auto Scan".

11) When I perform a scan I see "[N/A]" following the file name in the tree. What does this mean?

Most likely the file no longer exists or your drive mapping has been changed.

12) How do I delete all records in the Log table?

On the main screen click the Database Button. Next, click the Open SQL Button then select file DELETE_ALL.SQL

If you want to delete records for specific dates use the following queries:

```
DELETE FROM Log WHERE Date < #03/07/2003#
DELETE FROM Log WHERE Date > #03/07/2003#
DELETE FROM Log WHERE Date <> #03/07/2003#
DELETE FROM Log WHERE Date = #03/07/2003#
DELETE FROM Log WHERE Date > #03/07/2003# AND Date < #03/30/2003#
```

13) How do I purchase FileSpy Pro?

When you purchase FileSpy Pro I email you a special code which you use to register it thus allowing you to use FileSpy Pro indefinitely (i.e. the 40-day time constraint is removed). At the present time methods of payment include credit card with RegNow (www.regnow.com) and PayPal (www.paypal.com), check, money order, or wire transfer of funds to my bank account. Pricing for FileSpy Pro is only \$29.95 for a single-user license or only \$149.95 for a site license. If you want to purchase by check, money order, or wire transfer please email me for details at:

kusluski@mail.ic.net

The link to purchase at RegNow is:

<https://www.regnow.com/softsell/nph-softsell.cgi?item=4459-19>

Note: If you purchase FileSpy Pro with RegNow you will receive the registration code immediately. If you purchase using PayPal you will receive the registration code within the same day. If you use any other method of payment you will receive the registration code in a few days.